

Terms and Conditions

PROPERTY - Goods are not supplied on a sale or return basis. Once we (i.e. Catford Engineering Pty Ltd ABN 16 007 926 945) accept your order, you (i.e. the Customer) are obliged to take the goods although property is yet to pass. You are responsible for any loss, damage or deterioration to the goods once they leave our place of business. Property in goods supplied will not pass to you until the goods have been paid in full.

STOCK AVAILABILITY – We make every effort to ensure we have adequate stock of all goods advertised but we apologise if we are unable to provide immediate delivery of any item due to customer demand or resupply problems.

FREIGHT – We will organise the quickest freight at the best rate possible or you may arrange your own freight by sending an email with your freight company name and account number. Our transport responsibility ceases once goods are despatched.

PAYMENT – Payment must be made in full before goods are sent. In some individual cases payment for goods and services supplied must be received within 14 days of the date of our invoice if agreed to by us. Should payment be overdue, interest payable at 1.5% per month will be charged. You must pay any costs we incur to recover or attempt to recover any overdue payment i.e. debt collector's commission, etc.

RETURNS POLICY – Goods must be returned within 14 days of purchase when the following conditions are met. 1) A restocking fee of 15% is charged to cover any out of pocket expenses. 2) Goods that are returned to the Seller (i.e. Catford Engineering Pty Ltd) must be in a saleable condition when received by the Seller. 3) The refund payment less 15% restocking and delivery cost will be made after the goods are inspected by the Seller and found to be in saleable condition. 4) Freight for the return of goods is paid for by you (i.e. the Customer).

GENERAL – In these terms and conditions reference to a person includes a corporation, the singular includes the plural and vice versa. If there is more than one, the persons comprising the Customer are jointly and severally bound by these Terms and Conditions. The law of South Australia governs these Terms and Conditions and any legal action relating to them must be brought in South Australian Courts.

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