

Terms and Conditions

PROPERTY – Goods are not supplied on a sale or return basis. Once we (i.e. Catford Engineering Pty Ltd ABN 16 007 926 945) accept your order, you (i.e. the Customer) are obliged to take the goods although property is yet to pass. You are responsible for any loss, damage or deterioration to the goods once they leave our place of business. Property in goods supplied will not pass to you until the goods have been paid in full.

STOCK AVAILABILITY – We make every effort to ensure we have adequate stock of all goods advertised but we apologise if we are unable to provide immediate delivery of any item due to customer demand or resupply problems.

FREIGHT – We will organize the quickest freight at the best rate possible or you may arrange your own freight by sending an email with your freight company name and account number. Our transport responsibility ceases once goods are despatched.

PAYMENT – Payment must be made in full before goods are sent. In some individual cases, payment for goods and services supplied must be received within 14 days of the date of our invoice if agreed to by us. Should payment be overdue, interest payable at 1.5% per month will be charged. You must pay any costs we incur to recover any overdue payment (i.e. debt collector's commission, etc)

RETURNS – Goods must be returned within 14 days of purchase when the following conditions are met. 1) A restocking fee of 15% is charged to cover any out of pocket expenses. 2) Goods that are returned to the Seller (i.e. Catford Engineering Pty Ltd) must be in saleable condition when received by the Seller. 3) Freight for the return of goods is paid for by you (i.e. the Customer). 4) The refund payment less 15% restocking fee and delivery cost will be made after the goods are inspected by the Seller and found to be in saleable condition.

WARRANTY – The warranty period for all products for faulty materials or workmanship is for a period of 12 months from the date of Invoice. Any claim for warranty must be brought to Catford's attention within the warranty period. The product must be returned to the Seller at the Customer's cost for assessment by Catford Engineering or the original manufacturer. If the claim is successful, we will replace or repair the product. No warranty is given due to an accident, abnormal use, improper handling, wear and tear, changing, altering or modifying the product or other circumstances beyond our control.

GENERAL – In these terms and conditions, reference to a person includes a corporation, the singular includes the plural and vice versa. If there is more than one, the persons comprising the Customer are jointly and severally bound by these Terms and Conditions and any legal action relating to them must be brought in South Australian Courts.